

Mobile Solutions Comparison for ACT!

	Handheld Contact	ACT! Premium for Mobile	ACT! Connect (web)	ACT! Connect (sync)
Requirements				
ACT! versions	ACT! 2005 - 2013 <i>iOS from 2007, Android from 2010</i>	ACT! 2012-2013 Premium Web only	ACT! 2010 - 2013	ACT! 2010 - 2013
Pro	Yes	No	Yes	Yes
Premium	Yes	No	Yes	Yes
Premium (web)	Yes	Yes	No	No
Citrix or Remote Desktop	Yes	No	No	No
Hosted ACT!	Yes	Yes - Premium Web only	No	No
Application Interface	Independent "ACT!-like" native app	Mobile website via device Internet browser	Mobile website via device Internet browser	Device's existing built-in apps (Contacts, Calendar, etc)
Requires setting up web server and administration	No	Yes	No	No
Supports managing data without an Internet connection	Yes	No - can only access data when connected	No - can only access data when connected	Yes
Requires Windows machine to be logged in	No	No	Yes - to sync with portal	Yes - to sync with portal
Devices				
Apple iOS - iPhone, iPad, iPod, iPod touch	Yes	Yes	Yes	No
Android smartphones and tablets	Yes - OS 2.1+	Yes	Yes	Some models
Blackberry and Blackberry Play	Yes - Smartphones OS4.2+ and	Yes	Yes	Some models
Other	Windows Mobile 5.0 - 6.5	Most devices with web browser	Most devices with web browser	Some models
Administration				
Central admin of licenses	Yes	Yes	No	No
Central admin of remote users	Yes	Same as database	No	No
Admin can control data on devices	Yes	All available to ACT! user	No	No
Admin can see when remotes sync	Yes	NA	No	No
Admin can force re-send of data	Yes	NA	No	No
Ability to remotely wipe data	Yes	NA	NA	No
Users can access multiple ACT! databases	No	Yes	No	No
Protects Sage ACT! database from data duplication	Yes	Yes	No	No
Contacts				
Number of Contacts	7000 - can be increased by support	No Limit	5000	5000
Number of Fields	76	20	35	35
Support all ACT! field types	Except picture and memo	No	No	No
Fields retain ACT! formatting	Yes	Most	No	No
ACT! Dropdowns	Yes	Yes	No	No
Email from Custom Email fields	Yes	Only the default	Only the default	Only the default
Auto add contacts based on activities	Yes	Not needed	No	No
Can jump to My Record	Yes	No	No	No
Set sort order	Yes	No	No	Yes
Search fields	First/last name, company, user added	All data - often returns too many	All data - often returns too many	Depends on phone OS
Search with Boolean operators	No	Yes	Yes	No
Displays contacts from incoming calls/emails	Yes	No	No	Partially - poor international support
Map address	Business, Home, Activity Location	Business, Home	Business Only	Business Only
Notes/History				
Number of Notes/Hist	5 to start. Increases with usage	Unlimited	Up to 20	Up to 20
Notes/Hist from device link to Contacts	Yes - to multiple contacts	Yes	No	No
Can edit Notes/Hist on device	Yes	Yes	No	No
History created from Phone Calls	Yes - including status and duration	Yes - no status or duration	No	No
History Created from SMS	Yes - with full body linked to contacts	No SMS	No SMS	SMS, but no history
History Created from Emails	Yes - with full body linked to contacts	Yes - but no details	No	No
Attachments	No	Yes	No	No
Opportunities	Read only in History	Yes (2013 only)	No	No
Activities				
Activities link to Contacts	Yes	Yes	No	No
Activities link to multiple contacts	Yes	Yes	No	No
Schedule activities for multiple contacts	Yes	Yes	No	No
View other users' activities	Yes	Yes	No	No
Schedule activities for other users	Yes	Yes	No	No
Jump to Contacts from Activity	Yes	Yes	No	No
Map from Location field	Yes	No	No	No
Custom Activity Types	Yes	Yes	No	No
Schedule Recurring Activities	Yes	Yes	No	No
Calendar	Yes	Yes	Yes	Yes
Task List	Yes	Yes - incorrectly sorted	No	Yes
Alarm Notifications	Yes	No	No	Yes
International				
Dates formatted correctly through product	Yes	Yes	No	No
Phone numbers handle int'l dialling correctly	Yes	Partial	No	No
CallerID for incoming calls/SMS/emails	Yes - with export to address book	No	No	Limited - no international support